

# Romm Diamonds Response to Covid 19: Phase 3 Information



## **Our doors are open, and Romm Diamonds are using the following guidelines to keep you and our staff as safe as possible:**

We are making sure our space is cleaned every day and in between client visits. We are following guidelines with our cleaning procedures in line with recommendations from the Commonwealth of Massachusetts.

All our staff will be wearing masks when there are clients in the store. We ask all our clients to please wear masks on entering per orders of the Commonwealth of Massachusetts currently.

We will have hand sanitizer available and we ask before entering our showroom, please take some in advance of working with our staff.

We will allow a maximum of one person per associate into our showroom. A maximum of 8 people at once in our showroom will be allowed to assure social distancing guidelines. We will have markers throughout the showroom to ensure the 6-foot distancing guideline with one-way traffic movement. Social distancing is of special importance when you are prepared to pay for your purchase. Please adhere to floor markers provided to you as you are ready to pay for your purchase. Although we do enjoy receiving cash, we ask for credit card transactions currently in order to reduce physical contact and money handling as much as possible.

We ask all clients to not come into our showroom unless you are healthy and/or have been quarantined for 14 days after being sick or have been traveling out of state or on foreign soil as recommended by the Commonwealth of Massachusetts. The same regulations apply to our staff members.

We encourage our diamond clients to make an appointment with us. Please call, message us on Facebook or set up an appointment on our website.

Romm Diamonds is now offering onsite watch battery replacement and jewelry cleaning.

We will continue curbside pickup for those who request it.

Our bathrooms will not be available for public use at this time.

We ask you not bring beverages or food into our showroom at this time.